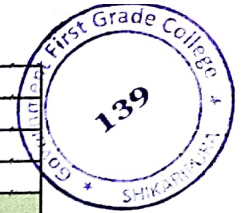


Government First Grade College, Shikaripura				Annexure – 5.6		
				Criterion -05		
				Metric:5.1.5		
Number of cases received and redressed during 2020-21						
Sl. No	Date on Case received	Description of the Grievance	Committee which addressed	Meeting conducted date	Action take details	Date of complaint/grievance resolved
1	21-08-21	Conducting online classes in time	Grievance redressal committee	21-08-21	Conducting online classes in time -Solved	22-08-21
2	13-08-21	Improvement issue about Online class	Grievance redressal committee	13-08-21	Improvement issue about Online class-Solved	14-08-21
3	15-06-21	Timings complaint about Online class	Grievance redressal committee	15-06-21	Timings complaint about Online class-Solved	16-08-21
4	19-05-21	Students Doubts Clarification issue	Grievance redressal committee	19-05-21	Students Doubts Clarification issue-Solved	20-05-21
5	12/5/2021	Examination issues	Grievance redressal committee	12/5/2021	Examination Issues - Solved	14-05-21



  
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