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GOVERNMENT OF KARNATAKA  
DEPARTMENT OF COLLEGIATE EDUCATION

ನರಕಾಲ ಪ್ರಥಮದರ್ಜೆ ಮಹಿಳಾ ಕಾಲೇಜು, ಬಲ್ಮಾಟ, ಮಂಗಳೂರು-575001

**GOVERNMENT FIRST GRADE COLLEGE FOR WOMEN**  
BALMATTA, MANGALORE-575001  
(Affiliated to Mangalore University)

**REPORT ON ANALYSIS OF FEEDBACK OF STUDENTS ON  
NON-TEACHING FOR THE YEAR 2018-19**

**&**

**ACTION PLAN BY THE COLLEGE**

## Feedback from students on Non-teaching staff for the academic year

2018-2019

Out of the total strength of 850 students we are able to collect 115 responses regarding feedback on nonteaching staff.

### Analysis

When students were asked about to what an extent the non-teaching staffs of the college are friendly, majority of the students (67.8%) of the students felt that they are always friendly, and 30.4% felt that they are student friendly only on certain time

In respect of the response of non-teaching staff on getting response and ready information/require certificates and other data from office whenever required, 67% of the students felt that non-teaching staff are always provide such information only meager no of students felt that they get information once in a way.

Regarding the information about scholarship great majority (96.5%) of the students are of the opinion that they get information. Only 2.3% felt that they are not getting information from office.

When the students are asked about their satisfaction about the examination work done by the nonteaching students 45.2% of the respondents opined that they are highly satisfied whereas 47% of them felt it is satisfied.

About overall satisfaction about the overall performance of non-teaching staff about 46.1% of the respondents are highly satisfied and 45.2% are satisfied.

### Action Plan by the college

The college regularly conducts training programs on office automation and Hands on programme time to time.

  
Principal

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