



**Government of Karnataka  
Department of Collegiate Education**

**GOVERNMENT FIRST GRADE COLLEGE, H.D. KOTE**

**IQAC**

**Student Satisfaction Survey Analysis Report 2018-19**

Student's feedback is effectively utilized to enhance teaching-learning Process and institutional performance. Happier students perform better in class and in life. In order to measure the students' level of satisfaction on their experiences with the institution, student satisfaction survey was conducted by IQAC from final year students of Commerce & Management and Arts streams. Questions covering teaching-learning, effective communication, ICT usage, administrative staff performance, infrastructure and overall student performance was framed based on structured questionnaire and response was collected from 86 students of B. Com, BBA and BA were collected and analyzed using descriptive statistics.

## DATA ANALYSIS

### 1. How much of the syllabus was covered in the class?

<b>85-100%</b>	<b>70-84%</b>	<b>55-69%</b>	<b>30-54%</b>	<b>Below 30%</b>
<b>37</b>	<b>33</b>	<b>10</b>	<b>3</b>	<b>3</b>
<b>43%</b>	<b>38%</b>	<b>12%</b>	<b>3%</b>	<b>4%</b>

### 2. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

<b>85-100%</b>	<b>70-84%</b>	<b>55-69%</b>	<b>30-54%</b>	<b>Below 30%</b>
<b>6</b>	<b>17</b>	<b>10</b>	<b>28</b>	<b>25</b>
<b>7%</b>	<b>20%</b>	<b>12%</b>	<b>32%</b>	<b>29%</b>

### 3. How well were the teachers able to communicate?

<b>Always Effective</b>	<b>Sometimes Effective</b>	<b>Just Satisfactorily</b>	<b>Generally ineffective</b>	<b>Very poor communication</b>
<b>51</b>	<b>22</b>	<b>9</b>	<b>2</b>	<b>2</b>
<b>60%</b>	<b>26%</b>	<b>10%</b>	<b>2%</b>	<b>2%</b>

### 4. How well did the teachers prepare for the classes?

<b>Thoroughly</b>	<b>Satisfactorily</b>	<b>Poorly</b>	<b>Indifferently</b>	<b>Won't teach at all</b>
<b>22</b>	<b>59</b>	<b>3</b>	<b>2</b>	<b>0</b>
<b>26%</b>	<b>68%</b>	<b>4%</b>	<b>2%</b>	<b>0</b>

**5. Fairness of the internal evaluation process by the teachers.**

<b>Always fair</b>	<b>Usually fair</b>	<b>Sometimes unfair</b>	<b>Usually unfair</b>	<b>Unfair</b>
<b>35</b>	<b>28</b>	<b>20</b>	<b>1</b>	<b>2</b>
<b>42%</b>	<b>32%</b>	<b>23%</b>	<b>1%</b>	<b>2%</b>

**6. Teachers encourage you to participate in extracurricular activities.**

<b>Strongly agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>32</b>	<b>44</b>	<b>8</b>	<b>0</b>	<b>2</b>
<b>37%</b>	<b>51%</b>	<b>10%</b>	<b>0%</b>	<b>2%</b>

**7. The teacher's approach to teaching can best be described as**

<b>Excellent</b>	<b>Very good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
<b>22</b>	<b>42</b>	<b>18</b>	<b>3</b>	<b>1</b>
<b>26%</b>	<b>49%</b>	<b>21%</b>	<b>3%</b>	<b>1%</b>

**8. The overall quality of teaching-learning process in your institute is very good.**

<b>Strongly agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>25</b>	<b>36</b>	<b>24</b>	<b>0</b>	<b>1</b>
<b>29%</b>	<b>42%</b>	<b>28%</b>	<b>0%</b>	<b>1%</b>

9.

	RATING SCAL 1 TO 4				
Rating Factors	EXCELLENT	GOOD	SATISFACTORY	UNSATISFACTORY	SAMPLING SIZE
<b>Library Facilities</b>	12	52	19	3	86
	14%	61%	22%	3%	100%
<b>Playground/Sports Facilities</b>	16	44	22	4	86
	19%	51%	26%	5%	100%
<b>Cultural Activities/NSS/NCC</b>	26	44	12	4	86
	30%	51%	14%	5%	100%
<b>Cleanliness in the college</b>	5	30	30	21	86
	6%	35%	35%	24%	100%
<b>Reading Room</b>	7	30	29	20	86
	8%	35%	34%	23%	100%
<b>Grievances redress cell</b>	6	24	29	27	86
	7%	28%	34%	31%	100%
<b>Disbursal of Scholarships</b>	15	36	17	18	86
	17%	42%	20%	21%	100%
<b>Computer Facilities</b>	7	18	11	50	86
	8%	21%	13%	58%	100%
<b>Remedial Classes/Tutorials</b>	6	30	32	18	86
	7%	35%	37%	21%	100%
<b>Campus</b>	13	35	20	18	86
	15%	41%	23%	21%	100%
<b>Attitude and Co-operation of administrative staff towards students</b>	10	33	34	9	86
	12%	38%	40%	10%	100%
<b>Availability of principal in the college and response to students' problems.</b>	18	38	20	10	86
	21%	44%	23%	12%	100%

## **FINDINGS:**

- 81% of the students vouch that 85% of the syllabus is being covered in the academic year.
- 27% of respondents agree that 85% of teachers use ICT while teaching.
- 86% of student respondents are of the opinion that teachers are able to communicate effectively.
- 74% of the respondents feels that evaluation process by the teachers are fair.
- 71% of the student respondents agree that overall teaching quality in the institution is very good.
- 75% of the student respondents agree that teachers approach towards teaching is excellent and very good.
- 88% of the respondents agree that teachers encourage them to participate in extra-curricular activities.
- 75% & 95% of the respondents are satisfied with the library facilities & sports activities organized in the institution respectively.
- 79% of the respondents are satisfied with remedial/tutorial classes that are conducted by the respective subject teachers.
- 90% of the respondents are satisfied with attitude & co-operation of administrative staff towards students.
- 58% of the respondents are unsatisfied with the computer internet facilities provided by the institute.

## **CONCLUSION:**

The survey analysis indicates that more than 80 % of the students have rated good and above for parameters on coverage of syllabus, communication, library & sports facilities and encouragement by teachers. 91% have rated good and above for student and teachers' rapport.

More than 70% of the students are satisfied with the teaching approach, overall teaching quality, evaluation process and infrastructure facilities. Institution need to address on support from office, discipline & Safety, computer facilities and other facilities where the students' level of satisfaction is below 70%.